

Curriculum Vitae

Hae Yeon Choi, DBA
Full Professor of Computer Information Systems
College of Business Administration
Savannah State University
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FAMILY MEMBERS

- Ohgsun Choi (wife: Sunday School Director at Korean United Methodist Church, Savannah, Georgia, USA)
- Abraham Choi (son: London, UK)
- Andrew Choi (son: Atlanta, Georgia, USA)

EDUCATION

Doctor of Business Administration (DBA), Mississippi State University, 1993

- Major Field: Management Information Systems
- Minor Fields: Economics and Statistics
- Dissertation Title: An Empirical Study of Cross-Cultural Impact on Information Systems Managers' Performance, Values and Satisfaction

Master of Business Administration (MBA), Southeastern Louisiana University, 1986

- Major Field: Business Administration

Bachelor of Science (BS), Brigham Young University at Laie, 1984

- Major field: Business Management

Teaching & Research Areas

Primary Field(s) of Instruction:

- Computer Information Systems (CIS) or Management Information Systems (MIS)

Primary Field(s) of Research:

- Cross-cultural Studies in Information Systems (IS)
- IS Curriculum & Semantic Database Systems
- Distance Learning Courses for Third World Countries
- Big Data Analytics

TEACHING EXPERIENCES

Savannah State University: August 2000 – Present (17 years)

- Post-tenure awarded in April 2011
- Tenure awarded in April 2004
- Promoted from Associate Professor to Full Professor in April 2007

Carson-Newman University: August 1992 – August 2000 (8 years)

- Tenure awarded in April 1998
- Promoted from Assistant Professor to Associate Professor in April 2000

COURSES TAUGHT

Savannah State University and Carson-Newman University:

- Computer and Its Applications
- Advanced Computer Applications
- Business (Management) Information Systems
- Introduction to Visual Basic
- Systems Analysis and Design
- Database Design and Implementation
- ERP with Cases
- Management of Technology (Organizations)
- Operations Managements
- Independent Studies
- MBA's Management Information Systems

PROFESSIONAL DEVELOPMENT ACTIVITIES

Professional Organizations

- Association for Information Systems (AIS), 2001 – 2005
- Association for Information Technology Professionals (AITP), 2001 – Present
- Association of Korean Faculty in the US, 1995 – 1998
- Decision Sciences Institute (DSI), 1989 – Present
- DPMA, 1994 – 1995 and International Engineering Consortium, 1994-1998
- International Association for Computer Information Systems (IACIS), 2004 – 2012

Professional Certificates

- Security Awareness Train: Phases II, September 2015
- Security Awareness Train: Phases I, November 2014
- SAP BC430 ABAP Dictionary Certificate, May 2002
- SAP BC402 ABAP Programming Techniques Certificate, May 2002
- SAP University Alliance Training & Curriculum Certificate, June 2002
- Web Curriculum Development Workshop Certificate, February, 2002

Honors and Awards

- Certificate for CSCMP 2012 Annual Conference, Atlanta, GA, October 2, 2012
- Certificate for Board of Regents Core Implementation Workshop, 2010

- SSU FLO Certificate, August 2010
- Certificate of Appreciation, Huree University of Information Technology and Communications, Ulaanbaatar, Mongolia, July, 2007
- Inducted into Beta Gamma Sigma Honor Society (Lifetime Member since 2005)
- Who's Who Among America's Teachers, 2004-2005
- Tenure Awarded in 2004 at Savannah State University
- Tenure Awarded in 1998 at Carson-Newman University
- Received a Service Award Plaque from Center for International Education and Missions in July 2000 at Carson-Newman University

Grants of Title III from US Department of Education

- A Grant of \$84,662 for Global Logistics and International Business Education Research (G-LIBER) Center of Excellence (Effective October 1, 2012 to September 30, 2013)
- A Grant of \$57,000 for G-LIBER (Effective October 1, 2011 to September 30, 2012)
- "A Study of Technology Skills for Success in the Accounting Profession (\$4,210.00)," with Dr. George Joseph, and Ms. Asha George, January 2002
- "A Follow-up Research (\$4,000.00): An Empirical Study of CIS Curriculum in Conjunction with Enterprise Resource Planning (ERP) Program," January 2002
- "An Empirical Study of IS Activities in Savannah City and Its Vicinity Areas in Relation to IS Curriculum at Savannah State University (\$8,500.00)," with Mr. Tom Kuczkowski, January, 2001
- "Hybrid Course and Classroom for Introduction to Computers," with Mr. Tom Kuczkowski, January, 2001

ESTABLISHING SISTER COLLEGE AND UNIVERSITIES

- Exchanged MOU between Savannah State University and Kangnam University, Yong-in, Korea, 2010
- Established Sister College Relationship Between Honam Theological Seminary and University, Korea and Carson-Newman University, 1998
- Established Sister College Relationships Between Carson-Newman University and WooSong University, Daejeon, Korea, June, 1996
- Established Sister College Relationships Between Carson-Newman University and Ansan College, Ansan City, Korea, June, 1996
- Established Sister College Relationships Between Carson-Newman University and Jeonju University, Jeonju, Korea, June, 1996
- Established Sister College Relationship Between Nam-Seoul University, Korea and Carson-Newman University, 1995

SISTER COLLEGES AND UNIVERSITIES RELATED PRESENTATIONS

- Invited Lecture Presentation Called, "What is MIS?" at Woosong University, Daejeon, Korea, May, 1996, and at Ansan College, An-san City, Korea, June, 1998

- Presentation Called, Introduction Session to Carson-Newman University for Nam-Seoul University, 1996

FACULTY DEVELOPMENT ACTIVITIES

- Attended IACIS Annual Conference, October 5 - 8, 2016, The Inn at Opryland, A Gaylord Hotel, Nashville, Tennessee.
- Attended DSI Annual Meeting, November 20-24, 2015, Seattle, WA.
- Attended World Conference on Management and Business Annual Meeting, June 29-July 2, 2015, Seoul, Korea.
- Attended DSI Annual Meeting, November 21-25, 2014, Tampa, FL.
- Attended Southern Regional Honors Council Conference, Savannah, GA, March 27-29, 2014
- Attended DSI Annual Meeting, November 16-19, 2013, Baltimore, MD.
- Presented “Big Data: Data Scientist,” The Institute of Internal Auditors, Coastal Georgia Center, May 17, 2013, Savannah, Georgia.
- Attended 2012 Council of Supply Chain Management Professionals (CSCMP) Annual Meeting, Atlanta, GA, September 29-October 2, 2012
- Taught spring semester at Kangnam University, Seoul, Korea, 2011
- G-LIB (Global Logistics and International Business) Grant Writing Project with Department of Education: Associate Director of International Education, March, 2011
- Teaching Database Design and Implementation with Dr. Yoon for AITP Members, January 2011
- Visited IKEA Furniture Distribution Center with Drs. Suman Naranjan, and Jun Wu in Savannah, GA, December 2010.
- Attended Conference, ICIS (International Conference on Information Systems), Phoenix, AZ. (December 15, 2009 – December 18, 2009)
- Taught A Month-Long Summer School for Internet Business Majoring Students at Huree University of Information Technology and Communications, Ulaanbaatar, Mongolia, July 2007
- Chaired SEDSI 2007 a session “All About Production,” Annual Conference, Feb 21-23, Savannah, GA
- Attended Master Teacher Workshop, Savannah State University (SSU), 2007
- Attended WebCT Workshop at Savannah State University, September 4, 2006
- Invited Special Guest Lecture Presentation on E-Commerce in Dan Dong, China, December, 26-30, 2005
- Invited Special Guest Speech Entitled, “Living Wisdom for Digital Scholar,” at Dong Yang University, Korea, June 2, 2005
- Attended for Faculty Resource Website Workshop at SSU, August 3, 2004
- Attended for Academic Advisement for Success and Retention Workshop by Dr. Cubie Ward at SSU, April 22, 2004

- Attended for a Microsoft's Touchpoint Series Workshop, Savannah, GA, March 14, 2004
- Attended for a Microsoft's Touchpoint Series Workshop, Savannah, GA, October 14, 2003
- Attended a workshop called "Best Teaching Practices," Sponsored by the Center for Teaching, Learning, and Academic Support at Savannah State University, October 2, 2003
- Attended WebCT Workshop, Sponsored by the Center for Teaching, Learning, and Academic Support at Savannah State University, April 3, 2003
- Attended Web Curriculum Development Workshop, Sponsored by the National Urban League's Black Executive Exchange Program (BEEP), Atlanta, GA, February 21-25, 2002
- Attended Workshops in Writing Across the Curriculum, Sponsored by SSU and Chaired by Dr. Michael Schroeder, April 3-5, 2002
- Attended SAP BC430 ABAP Dictionary (4.6C) Workshop, SAP America, Inc., 600 East Las Colinas Boulevard, Suite 2000, Irving, TX 75039, May 15 – 17, 2002
- Attended SAP BC402 ABAP Programming Techniques (4.C) Workshop, SAP America, Inc., 600 East Las Colinas Boulevard, Suite 2000, Irving, TX 75039, May 15 – 17, 2002
- Attended SAP University Alliance Training & Curriculum Workshop, St. Francis Xavier University, Antigonish, Nova Scotia, Canada, June 2-7, 2002
- Attended Survey Software Training Workshop, by Survey Research Center at Savannah State Office of Graduate Programs and Sponsored Research, July 17, 2002
- Took Four AITP Members to Regional AITP Conference in Atlanta, GA, November 8-10, 2001
- Presented Title III Research, Entitled "An Empirical Study of IS Activities in Savannah City and Its Vicinity Areas in Relation to IS Curriculum at SSU" to SSU Faculty, Including Dr. Brown, November 14, 2001
- Attended Two Training Courses for SAP in Philadelphia, PA, March 8-9, and March 12-16, 2001
- Attended DSI Annual Meeting in Orlando, FL, November 20-23, 2000
- Presentation of Business Division, Carson-Newman University to Executives of Phillips Electronics Plant in Jefferson City, Tennessee at Carson Newman College, 1993
- Classroom Presentation Called, "Korean Culture and Food," Presented to Family and Consumer Sciences Class of Dr. Kitty Coffey at Carson Newman College, 1993 – 1997
- Community Presentation Called, "Korean Culture," Presented to Civitan Club and Kiwanis Club, Jefferson City, Tennessee, 1993
- Classroom Presentation Called, "An Introduction of Korean Culture," Presented to Business Communications Class, Carson-Newman University, Tennessee, April, 1998
- Taught Haitian High School Students How to use Computers, Port-au-Prince, Haiti, March 1995

- Forum Called, “Business Opportunities in Korea,” Asian Studies Center, April 12, 1990, Mississippi State University, Mississippi State, MS
- Seminar Called, “International Students Leadership Seminar,” Asian Studies Center, July 29-August 11, 1990, Mississippi State University, Mississippi State, MS
- Seventh Annual Summer Workshop for Students from Meisei University of Tokyo, Japan, August 26-September 8, 1990, Mississippi State University, Mississippi State, MS 39762

SCHOLARSHIP & INTELLECTUAL CONTRIBUTIONS

Refereed Journal Publications:

- Choi, Hae Yeon, Sun-Gi Chun & Dalsang Chung (2017), “An Explanatory Study On The Business Analytics Program In The U.S. Universities,” *Issues in Information Systems* (Accepted for publications)
- Jahmani, Yousef, Hae Yeon Choi, Yonpae Park & Gavin Wu (2017), “Value Relevance of Other Comprehensive Income and Its Components,” *Accounting and Taxation Journal*, Volume 9, No. 1, 2017, pp. 1-11.
- Chung, Dalsang, Sun-Gi Chun & Hae-Yeon Choi (2016), “Empirical Study On Determinants For The Continued Use Of Mobile Shopping Apps,” *Issues In Information Systems*, Volume 17, No. II, pp. 34-43.
- International Marketing And Management Research Journal Series’ Chapters: Arora, Anshu S., Jun Wu, Suman Niranjana, Reginald Leseane, Shalonda Bradford, and Hae Y. Choi (2013), “The “Global Logistics and International Business 2.0” Curriculum Internationalization Experience” in Anshu Arora (ed.), *International Marketing and Management Research Series, International Business Realisms: Globalizing Locally Responsive and Internationally Connected Business Disciplines*, Palgrave Macmillan, UK, pp. 1-17.
- Haiwook Choi, Hae-Yeon Choi (2013), “The Multiple Dimensions of Information Technology Infrastructure Capability toward Cooperative Interfirm,” *Journal of Convergence Information Technology: An Empirical Study*, Volume 8, No. 11, pp. 1-9.
- Lee, Donhee, Yoon, Seong-No, Choi, Hae-Yeon, Park, Yonpae (2011), “Electronic Word-of-Mouth Systems and Acceptance of User-Generated Contents,” *International Journal of Information and Decision Sciences*, Volume 3, No.1, pp. 54-69.
- Choi, Hae Yeon (2010), “A Distance Learning Model Of Teaching University Courses In Third World Countries,” *Issues In Information Systems*, Volume XI, No. 3, pp. 37-43.
- Hong, Seong-Yong & Hae-Yeon Choi (2009), “A Study On Design And Development of FXDB System For Semantic Search,” *Issues In Information Systems*, Volume X, No. 2, pp. 58-65.
- Hong, Seong-Yong, Hae-Yeon Choi (2007), “XML-Based E-Catalog Image Metadata Retrieval Technique for Semantic Web Environment,” *Business Research Yearbook: Global Business Perspective*, Volume XIV, pp. 213-219, Publication of International Academy of Business Disciplines.

- Hong, Seong-Yong Hong, Hae-Yeon Choi, & Hye-Jin Jin (2007), “E-Catalog Image Metadata Mining System Using User Usage Patterns For E-Business Intelligence,” Issues In Information Systems, Volume VIII, No. 2, pp. 389-391.
- Hong, Seong-Yong and Hae-Yeon Choi (2006), “Color Image Semantic Retrieval System Using Human Sensation and Emotion,” Issues In Information Systems, Volume VII, No. 2, pp. 140-145.
- Choi, Haiwook and Hae-Yeon Choi (2005), “Electronic Supply Chain Cooperation: Three Capabilities of Interorganizational Information Technology Infrastructure,” Issues In Information Systems, Volume VI, No. 2, pp. 50-56.
- Choi, Hae Yeon and Haiwook Choi (2003), “An Exploratory Study and Design of Cross-Cultural Impact on Information Systems Managers’ Performance, Job Satisfaction, and Managerial Value,” Journal of Global Information Management, Volume 11, Number 2, (April-June), pp. 1–30.

Research Working Papers:

- Wu, Jun, Hae Yeon Choi, & Gavin Wu, “Antecedents and Effects of Learning Style: a Cross-Culture Comparison”
- Choi, Hae-Yeon, “Developing an Honors Program with Information Systems Major Focus”
- Choi, Hae-Yeon & Haiwook Choi, “Designing IS Curriculum to Match the Fast Changing Business World”
- Choi, Hae Yeon, “Big Data: Data Scientist”

Refereed Conference Proceedings and Presentations:

- Choi, Hae Yeon, Sun-Gi Chun & Dalsang Chung (2017), “An Explanatory Study On The Business Analytics Program In The U.S. Universities,” 2017 IACIS Annual Meeting Presentation, Philadelphia, PA, Oct 4-7, 2017.
- Wu, Jun, Hae Yeon Choi, and Gavin Wu (2016), “Determinants and Effects of Learning Style Preferences: A Comprehensive Framework,” presented at the Academy of International Business-Southeast USA 2016 Annual conference, Nov 10-14, 2016; Tampa Florida – Cozumel, Mexico.
- Chung, Dalsang, Sun-Gi Chun & Hae-Yeon Choi (2016), “Empirical Study On Determinants For The Continued Use Of Mobile Shopping Apps,” IACIS Annual Conference, October 5 - 8, 2016, The Inn at Opryland, A Gaylord Hotel, Nashville, Tennessee.
- Hong, Seong-Yong & Hae-Yeon Choi (2016), “An Intelligent E-Book Item Analysis Platform Using Collective Intelligence IRT,” IACIS Annual Conference, October 5 - 8, 2016, The Inn at Opryland, A Gaylord Hotel, Nashville, Tennessee.
- Choi, Hae-Yeon (2015), “Developing Business Analytics or Certificate Programs,” DSI Annual Meeting, November 20-24, Seattle, WA.

- Choi, Hae-Yeon (2015), “Business Analytics Certifications Program for IS Curriculum,” World Conference on Management and Business Annual Meeting, June 29- July 2, Seoul, Korea.
- Choi, Hae-Yeon (2014), “Developing an Honors Program with Information Systems Major Focus,” DSI Annual Meeting, November 21-25, Tampa, FL.
- Choi, Hae-Yeon & Haiwook Choi (2013), “Designing IS Curriculum to Match the Fast Changing Business World,” DSI Annual Meeting, November 16-19, Baltimore, MD.
- Choi, Hae Yeon (2013), “Big Data: Data Scientist,” The Institute of Internal Auditors, Coastal Georgia Center, May 17, 2013, Savannah, Georgia.
- Choi, Hae Yeon & Haiwook Choi (2012), “Readiness of College Students’ E-Textbook Adoption,” 2012 Annual DSI Meeting, San Francisco, CA, November 17-20, 2012.
- Choi, Hae Yeon (2010), "A Distance Learning Model of Teaching University Courses In Third World Countries," IACIS 2010 Annual Conference, October 6-9, 2010, Golden Nugget Hotel, Las Vegas, Nevada.
- Hong, Seong-Yong & Hae-Yeon Choi (2009), “A Study On Design And Development of FXDB System For Semantic Search,” IACIS Annual Conference in IACIS 2009 Fall Conference, September 30 – October 3, 2009, **Renaissance Pittsburgh Hotel, Pittsburgh, PA.**
- Bae, Sung-Woo &, Hae-Yeon Choi (2008), “The Impact of Magazine Credibility and the Degree of Information Processing on Advertising Effectiveness,” DSI Annual Meeting, November 22-25, 2008, Baltimore, MD.
- Hong, Seong-Yong, Hae-Yeon Choi, & Hye-Jin Jin (2007), “E-Catalog Image Metadata Mining System Using User Usage Patterns For e-Business Intelligence,” IACIS 2007 Annual Conference, October 3 – 6, 2007 Renaissance Vancouver Hotel, Harbourside, Vancouver, B.C., Canada.
- Hong, Seong-Yong, Hae Yeon Choi (2007), “XML-Based E-Catalog Image Metadata Retrieval Technique for Semantic Web Environment,” Presented and published in the proceedings, IABD (International Academy of Business Disciplines) 2007 Annual Conference, Orlando, FL, March, 29-April 1, 2007.
- Choi, Hae Yeon, Changsub Shim, and Haiwook Choi (2006), “Perception of University Education’s Effects on IT Creativity, And Innovation: A Case of Korea,” Presented in Decision Sciences Institute (DSI) Annual Conference, San Antonio, November 18-21, 2006.
- Hong, Seong-Yong and Hae Yeon Choi (2006), “Color Image Semantic Retrieval System Using Human Sensation and Emotion,” Presented in IACIS Annual Conference in Reno, Nevada, October 4-7, 2006.
- Choi, Hae Yeon, Seong Yong Hong, and Haiwook Choi (2006), “Undergraduate IS Curriculum and Its Major’s Marketability,” Presented in American Society of Business and Behavioral Sciences (ASBBS) 13th Annual Conference, Las Vegas, Nevada, February 20-23, 2006.

- Hong, Seong-Yong, Hae-Yeon Choi (2006), “An Intelligent E-Catalog Information Retrieval System Using XML Technology for E-commerce,” Presented in ASBBS 13th Annual Conference, Las Vegas, Nevada, February 20-23, 2006.
- Choi, Haiwook and Hae-Yeon Choi (2005) “Electronic Supply Chain Cooperation: Three Capabilities of Interorganizational Information Technology Infrastructure,” Presented in International Association for Computer Information Systems (IACIS) Annual Conference, Atlanta, GA, October 5-7, 2005.
- Snyder, Robin and Hae-Yeon Choi (2004), “A method to maintain functionality when updating a production database system from a development database system,” Presented and Proceedings in 40th Annual Conference of the Southeastern Chapter of the Institute for Operations Research and the Management Sciences (October 7-8, 2004), Myrtle Beach, SC.
- Choi, Haiwook and Hae-Yeon Choi (2004), “Moving toward Cooperation: Interorganizational IT Infrastructure Capabilities and their Roles on Supply Chain Management Activities,” Presented and Published in the Proceedings in DSI Annual Conference, Boston, MA, November 20-23, 2004.
- Choi, Haiwook and Hae-Yeon Choi (2003), “An Empirical Investigation of the Relationship between Interorganizational Information Systems Infrastructure (IOSI) Capabilities and Electronic Cooperation,” Presented and Published in the proceedings in DSI Annual Conference, Washington, D.C., November 22-25, 2003.
- Choi, Hae-Yeon, Tom Kuczkowski, and Haiwook Choi (2002), “An Empirical Study of Relationships Between Information Systems (IS) Major Graduates’ Preparation for Their Jobs and IS Curriculum at a University,” Published in the Proceedings in DSI Annual Conference, San Diego, CA, November 23-26, 2002, pp. 855-859.
- Choi, Haiwook and Hae-Yeon Choi (2002), “A Model for Interorganizational Information Technology Infrastructure and Electronic Cooperation Between Firms in Supply Chain,” Presented and Published in the Proceedings, AMCIS Annual Conference, Dallas, TX, August 9-11, 2002.
- Choi, Haiwook and Hae-Yeon Choi (2002), “The Effects of Interorganizational Information Systems Infrastructure (IOSI) on Electronic Cooperation: An Investigation of the Move to the Middle,” Published in the Proceedings in Asia Pacific Decision Sciences Institute (APDSI) 7th Annual Conference, Bangkok, Thailand, July 24-27, 2002.
- Choi, Hae-Yeon (2001), “An Exploratory Study and Design of Cross-Cultural Impact on Information Systems Managers’ Performance, Job Satisfaction and Managerial Value,” Presented and Published in the Proceedings in International Conference on E-Commerce Business, Hong Kong, December 19-21, 2001.
- Choi, Haiwook and Hae-Yeon Choi (2001), “The Effects of Interorganizational Information Systems Infrastructure (IOSI) Capabilities on Electronic Cooperation,” Presented and Published in the Proceedings in AMCIS Annual Conference, Boston, MA, August 1-5, 2001, pp. 1628-1630.
- “International Education,” was presented, Grand Canyon University, Phoenix, Arizona, 1997.

- “An Empirical Study of Cross-Cultural Impact on Information Systems Managers’ Performance, Values and Satisfaction,” Mississippi State University, Doctorate Dissertation, December, 1993.
- "End-User Computing Satisfaction: An Empirical Study," was presented and published on the proceedings, Decision Sciences Institute, April 1991, Pittsburgh, Pennsylvania.

EDITORIAL ACTIVITIES

- Reviewed One article for 2016 DSI Annual conference, Austin, TX, J.W. Marriott Austin, November 19-22, 2016
 - Overcoming Limitations of Excel Trend line Functions: A Nonparametric Alternative
- Reviewed Two articles for 2014 DSI Annual conference, Tampa, FL, Tampa Marriott Waterside Hotel & Marina, November 22-25, 2014
 - Big Data Analytics and Data Science Undergraduate Degree programs
 - Resource challenged online UG programs: Design and outcome differences in online and campus courses
- Reviewed Two articles for 2012 DSI Annual conference, San Francisco, CA, Marriott Marquis Hotel, November 17-20, 2012
 - Distractors that are Too Distracting in Multiple-Choice Questions
 - Development of an Apple Application To Enhance Student Learning Outcomes
- Reviewed Two Articles for International Journal of Web-based Learning and Teaching Technologies, August 2011
 - The future of immersive instructional design for the global knowledge economy: A case study of an IBM project management training in Virtual Worlds.
 - Supporting Mobile Learners: An Action Research Project
- Reviewed One Article for IACIS Annual Conference in IACIS 2010 Annual Conference, October 6-9, 2010, **Golden Nugget Hotel, Las Vegas, Nevada:**
 - Introducing Business Method Patents into the IS Curriculum
- Reviewed Two Articles for IACIS Annual Conference in IACIS 2009 Annual Conference, September 30 – October 3, 2009, **Renaissance Pittsburgh Hotel, Pittsburgh, Pennsylvania:**
 - Effective Knowledge Management Using an Ontology-Based Approach
 - Online Shopping Perception of Offline Shoppers
- Served as a Field Reader for Graduate Assistance in Areas of National Need (GAANN) Program, U.S. Department of Education, April 7-23, 2009.
- Reviewed One Article for The 2nd International Conference on Knowledge Generation, Communication and Management: KGCM 2008, June 29, Orlando, FL, 2008:
 - Wireless Grid and Storage System Research
- Served as a Field Reader for Graduate Assistance in Areas of National Need (GAANN) Program, U.S. Department of Education, January 17, 2007 - February 2, 2007.

- Reviewed two articles for SEDSI 2007 Annual Conference, Savannah, Feb 21-23, GA:
 - VBA Applications for Sequencing Mixed-Model Assembly Lines Under
 - A Proposed Capacity Taxonomy for Toc Incorporating Yield Loss
- Reviewed Mr. Harry Katzan’s paper, entitled “Complex Adaptive Service Systems,” for CIT May, 2007.
- Reviewed Two Articles for IACIS Annual Conference in Reno, Nevada, October 4-7, 2006:
 - QFD Application to Improve Management Education at KIMEP
 - A Trend Analysis of What Is Emphasized in Project Management
- Reviewed Mr. Harry Katzan’s paper for DSI Annual Conference in San Antonio, Texas, November 18-21, 2006.
- Reviewed two articles for International Association for Computer Information Systems (IACIS) Annual Conference, Atlanta, GA, October 5-7, 2005.
- Reviewed two articles for DSI Annual Conference, Boston, MA, November 20-23, 2004.
- Reviewed an article entitled “An Internet Algorithm Visualization System,” for Journal of Computing Sciences in Colleges.
- Reviewed an article for DSI Annual Conference, Washington, D.C., November 22-25, 2003.
- Reviewed four articles for Americas Conference on Information Systems (AMCIS), AIS Annual Conference, Dallas, TX, August 8-11, 2002:
 - Bringing Enterprise and E-Business Concepts to the Classroom
 - Assessing University Teaching Needs: Where should IS candidates focus?
 - Update on the SAP Student Marketplace for the Advancement of Research and Teaching (SAP SMART)
 - Assessing the Impact of Supply Chain Management Software on Company Performance

COMMITTEE AND OTHER SERVICE ACTIVITIES

University Level Services: SSU

- Faculty Senate (January 2016 – Present)
- Committee Member, Copy Rights and Patents Committee (2013-Present)
- Honors Program Committee (2014 – Present)
- Committee Member, International Students, Programs, and Services Committee. (January 2016 - Present)
- Committee Member, Faculty Support Committee (August 2011 – 2014)
- Committee Chair, Distance Learning Committee (March 2010 - July 2010)
- Committee Co-Chair, Board of Review (October 2009 - 2010).
- Committee Member, Graduate Council Committee (January 2009 - 2015)
- Committee Member, Senate (January 2009 – 2010)
- Committee Member, Student Affairs Committee (January 2009 - 2015).

- Committee Co-Chair, Technology Committee for SACS Accreditation (September 2008-Jan 2009)
- Committee Member, International Students, Programs, and Services Committee. (January 2009 - July 2009)

College Level Services: College of Business Administration at SSU

- E-Learning Committee Member (August 2016 – Present)
- Supporting Director, GLIB (August 2010 – 2015)
- Committee Chair, COBA MBA Committee (August 2012 – August 2014)
- Committee Chair, COBA Student Grievance Committee (August 2010 – August 2011 & August 2014 - 2016)
- Committee Chair, Faculty Recruitment Committee (August 2010 – July 2011)
- Committee Member, COBA Strategic Committee (January 2009 - Present)
- Committee Chair, Personnel Committee (August 2011 – July 2012)
- Committee Member, Personnel Committee (January 2009 - Present)
- Committee Chair, Faculty Planning Committee (January 2008 - 2010)
- Committee Member, COBA Grievance Committee (September 2009 - October 2009)
- Committee Chair, COBA Faculty Recruiting Committee (January 2007 – December 2008)
- Committee Secretary, Faculty Composition, Development, and Intellectual Contributions Committee (August 2000 – December 2004)
- Faculty Co-Advisor for AITP Student Chapter. (2001 – Present)
 - Established Student Chapter of AITP at Savannah State University, March 2001.

University Level Services: Carson-Newman University (CNU)

- Received a Service Award Plaque from Center for International Education and Missions, Carson-Newman University, July 2000
- Public Relations Committee for Department of Business and Economics at Carson-Newman University, 1998 – 2000
- Task Force Committee for Center for International Education and Missions, 1995 – 2000
- Admissions, Registration, and Standards Committee, 1997 – 2000
- International/Multicultural Awareness Committee, 1997 – 2000
- Established Sister Colleges Relationship between Carson-Newman University and Korean College and Universities during 1993 – 2000
- Created a Class Website in Compliance with Microsoft Software Grant, 1997 – 2000
- Chair for Long-Term Life Care Scholarship Committee, 1995 – 2000

COMMUNITY SERVICES AND ACTIVITIES

Savannah State University:

- AITP Students Chapter Advising, September 23, 2015.
- AITP Students Chapter Advising, September 23, 2014.
- 2013 Globe-Without-Borders Global Business Case Competition, September 20, 2013

- Served as a Judge on SSU Research Day, April 2013.
- 2012 Globe-Without-Borders Global Business Case Competition, September 21, 2012
- Served as a Judge on SSU Research Day, April 2012.
- AITP Meeting for Database Design and Implementation: Using ERD and SQL, January 20, 2011.
- AITP Meeting with a Topic of "Learning about Database Design," November 11, 2010.
- AITP Meeting and Mr. Charles Huggins' Presentation about His Job Search, October 28, 2010.
- AITP Meeting, September 23, 2010.
- Association for Information Technology Professional (AITP)'s Free Computer Classes, March 25-April 15, 2006.
- AITP Meeting with a Guest Speaker, Dr. Seong Yong Hong, CIS Visiting Scholar from Korea, fall semester, 2005.
- AITP Meeting with a Guest Speaker, Mr. Harry Katzan, CIS Faculty, October 4, 2005.
- Free Computer Class for Community by AITP Members, March 23, 2005.
- AITP Member's Campus Service Called "Computer Doctors," Initiated by AITP Student Chapter President, Josh Wagner, November 12, 2004.
- Free Computer Class for Community with AITP SSU Chapter Members, including Nana Yanka, Rod Reynold, and Lakia Hubbard, March 27-April 24, 2004 at Savannah State University.
- 2004 CIS Forum with a Guest Speaker of Mr. Ed Clary, CIO from Havertys' Furniture Company Inc., Sponsored by AITP, February 27, 2004.
- AITP Meeting with a Guest Speaker, Dr. Robin Snyder, CIS Faculty, September 17, 2003.
- Free Computer Class for Community with AITP SSU Chapter President, Ms. Ernestine Neely and Members, March 28-April 25, 2003 at Savannah State University.
- CIS Forum with Mr. Kelvin R. Mason, CIO of Gulfstream Aerospace Corporation Sponsored by AITP, January 28, 2003.
- Free Computer Class for Community with Dr. Shim and AITP members, October 18 – November 24, 2002, at Savannah State University.
- Free Computer Class for Community with AITP Members, March 16-April 30, 2002 at Savannah State University.
- AITP Website Competition Certificates and Trophies to Mr. Whitfield Tylone, Ernestine Neely, and Jarred Humes, February 8, 2002.
- Participations of AITP Members to AITP Region 7 Conference, Chattahoochee Technical College in Marietta (Atlanta), GA, Nov. 8-10, 2001.
- AITP Meeting with a Guest Speaker of Ms. Joy Jones, CIS Faculty, September 14, 2001.

Local and World Community Services:

- Two Sessions Chair in the 2015 DSI Annual Meeting, Seattle, WA, November 20-24, 2015.

- Session Chair in the 2012 DSI Annual Meeting, San Francisco, California, November 17-20, 2012.
- A Month-Long Summer School Teaching for Internet Business Majoring Students at Huree University, Ulaanbaatar, Mongolia, July 2007.
- A Guest Lecture of E-Commerce for North Korean Students, Dandong, China, December 2005.
- Served for Thanksgiving Breakfast at Union Missions, Savannah GA, 2002-2003.
- Missions Trip to Haiti with a Group of Carson-Newman University Faculty and Students, February 29 - March 9, 1995.
- A One-Week Seminar with a Group of Carson-Newman University Faculty to College Professors and Students on “Computer Information Systems Curriculum in Higher Education in the United States,” Oil University and Technical University, Baku, Azerbaijan, April 18-25, 1997.
- Atlanta Inner-City Missions Trip with A Group of Carson-Newman University Students, Atlanta, GA, March 1999.

CHURCH SERVICES AND OTHER ACTIVITIES

Starkville Korean Church:

- Accepted Our Lord, Jesus Christ, as My Personal Redeemer, Starkville Korean Church, March 1989, and Had Born-Again Experiences in April 1990.
- Served as Church Building Construction Committee Chair, January 1991 – July 1992.

First Baptist Church, Jefferson City, Tennessee:

- Served as Deacon and Deacon Chair, 1995-1997.
- Served as Stewardship Committee Member, 1992-2000.
- Served as Advisory Committee Member, 1995-1997.

Savannah Korean Baptist Church:

- Served as Deacon and Deacon Chair, 2003-2006.
- Served as Church Building Construction Committee Chair, 2003-2006.

Calvary Baptist Church:

- Served as Finance Committee Member, 2008-2010.
- Church Member, 2006-2010, and 2011 – 2013.

Skidaway Island Baptist Church:

- Church Member, 2010-2011.
- Mission Committee Member, 2010-2011.

The Gideons International:

- Member, Savannah, GA, 2008 – Present.

United Korean Methodist Church:

- Serving as Lay Leader, 2014 - 2016.
- Sunday School Bible Teacher.