

KINGDOM OF CAMBODIA
NATION RELIGION KING



CURRICULUM VITAE

Contact address : Group 07, Mondol 01, Sangkat 04, Khan
Mithapeap, Cambodia
Mobile Phone : 0962889764
Email Address : maosamedy2014@gmail.com
Apply for : Tourism and Hospitality lecturer

PERSONAL DATA

- Name : Mao Samedy
- Date of birth : May, 05th 1983
- Place of birth : Sihanouk Ville
- Nationality : Cambodian
- Sex : Male
- Marital status : Married

SUBJECT COMPETENCIES

- **Skill in MRA program (20 competencies)**
- Introduction to Hospitality and Tourism
- Restaurant management
- Food and Beverage management
- Introduction to Front Office
- Managing tourism service
- Hotel management
- Marketing of tourism service
- Room Division management
- MICE Management
- Event management
- Food and Beverage service

EDUCATION

- 2013 : Master of Business administration
- 2010 : Bachelor degree in Business Administration in BBU
- 2002 : Completed Sihanouk Ville High School and Bacalorea en
Mention Francophone

PROFESSIONAL TRAINING

- ASEAN Master trainer about the housekeeping recognized by Ministry and tourism
- Train the trainer (Singaporean trainer) (Sokha beach)
- Guest service and leadership(Singaporean trainer)
- Creative and Critical thinking at PSE organization (Certificate)
- Self motivation training from PSE organization (Certificate)
- Time management training from PSE organization (Certificate)
- Pedagogy training From PSE organization (Certificate)
- Psychology training from PSE organization (Certificate)
- Problem solving and decision making From PSE organization (Certificate)
- Effective team building From PSE (Certificate)
- Customers care and basic operation management (Certificate)
- Communication skill (Sokha beach)

- Meeting guest expectation (Sokha beach)
- Cost hospitality (Sokha beach)
- Stress management and time management (Sokha beach)
- Motivation management (Sokha beach)
- Complaint handling (Sokha beach)
- Service excellence (Sokha beach)
- Table service and mis-en-place(Singaporean trainer)
- Telephone skill (Sokha beach)
- Bacalauréa en mention Frencophone

- Khmer : Mother tongue
- English : Fluently at Speaking, Writing, Listening and Understanding.
- French : Fair in speaking, fair in writing and reading perfect

- Proficient with Power Point, Word, Excel, Internet, E-mail and using fax, scanner & copy machine and Microsoft outlook express.

From 2016 to until today	Queeco Hotel and Casino	Training manager
December 2014 until today	Buddha Dharma University	Tourism and hospitality lecturer
March 2015 -2016	Phnom Penh National University	Tourism and hospitality lecturer
December 2011-2015	Queeco Hotel and Casino	F&B management Trainer
March 2014 until now	CICP Cambodia International Cooperation	Tourism and Hospitality lecturer
September 2014 until now	CUS Cambodia University of Specialty	Tourism and Hospitality lecturer
Sept 2007 to November 2011	SOKHA beach and resort	Asst. restaurant manager
From April 2006 To Sept 2007	DON BOSCO HOTEL SCHOOL	F&B Service trainer
From Feb 2004 To March 2006	SOKHA Beach and resort	Bar captain
From 2002 to 2004	English Center	English Teacher

❖ **Queeco Hotel and Casino**

- I trained Service excellence
- I trained Customer experience
- I trained Hotel rule and Product knowledge
- I trained Guest expectation
- I trained Complaint handling
- I trained Telephone etiquette
- I trained Motivation skill
- I trained Stress management
- I trained Supervisory skill and many more